

JESSICA DURHAM, MBA, UXC

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UX/UI

Designer seeking to fill and excel in a User Experience/ User Interface Designer generalist position, whereby radiating passion for and inspiring great designs which promote user engagement, delight, and meaningful human experiences via a keen sensitivity toward Human-Centered Design and business objectives and goals.

SUMMARY OF EXPERTISE

- Human-Centered Design Essentials
- Developing a UX/UI Design Concept
- User Research/Interviews
- Journey Maps, Storyboards
- Creating User Personas
- Prototyping, and UX Feedback
- Tools: Figma, Balsamiq, Sketch
- Adobe Photoshop
- Evaluating Usability
- Visual Design
- Interactive Design
- Agile Principles
- Presentations

EDUCATION

CORNELL UNIVERSITY 9/2021
UX/UI Design

INDIANA WESLEYAN UNIVERSITY 12/2019
Master of Business Administration Degree

FORTIS COLLEGE-CINCINNATI 4/2007
Associate Degree in Nursing

THE AMERICAN INSTITUTE OF HEALTH CARE
PROFESSIONALS, INC. 05/2014
Religious/Spiritual Counseling Certification

AMERICAN PUBLIC UNIVERSITY 10/2013
Bachelor of Arts Degree in Religious Studies, Minor in
Philosophy

PROFESSIONAL EXPERIENCE

AUTHOR/ILLUSTRATOR 10/2013—Present
Books available at Barnes & Nobles and *Amazon.com*

EVENT OPERATIONS SUPERVISOR 4/2020—6/2021
Logistics Health Incorporated, subsidiary of
OptumServ/UnitedHealth Group
Overseeing activities of the Events Operations Center

CHARGE NURSE
The Inn at Belden Village Senior Living 6/2019—8/2020
Providing empathetic nursing care

CHARGE NURSE
The Gables of Green Senior Living 11/2018—6/2019
Providing empathetic nursing care

CERTIFIED RELIGIOUS/SPIRITUAL COUNSELOR/ONLINE
BUSINESS OWNER 10/2014—10/2018
HarmonySpiritPath.com

Providing convenient and empathetic online counseling
Modalities including Relaxation Techniques; Meditation;
Prayer; Visualization; Spiritual Growth, and more

CHARGE NURSE 9/2017—9/2018
Brookdale Senior Living
Providing empathetic nursing care

PRIVATE DUTY NURSE/ CAREGIVER 6/2016—6/2019
Providing compassionate private nursing care (clinical and
non-clinical) to clients in the comfort of their own homes.

NURSE SUPERVISOR 9/2010—9/2011
Cambridge Home Health Agency
Providing compassionate clinical nursing care to clients in
the comfort of their own homes

NURSE SUPERVISOR 5/2007—9/2010
Mercy Sienna Retirement Community